NEW FACULTY ORIENTATION –
INTRODUCTION TO UB
INFORMATION TECHNOLOGY

J. Brice Bible
Vice President and
Chief Information Officer

Diana Tuorto
IT Communications Officer





Teaching technology at UB

IT support: Central and Academic Unit IT working together

Central IT (UBIT) handles technology services:

 Central Help Desk, Classroom support, email, Wi-Fi and wired networks, HUB, software downloads, UBbox, OneDrive, MS365, etc.

Academic departmental support:

- UB-owned device set-up + maintenance
- Access to departmental resources and software
- May use local Help Desk to report problems



Teaching technology at UB

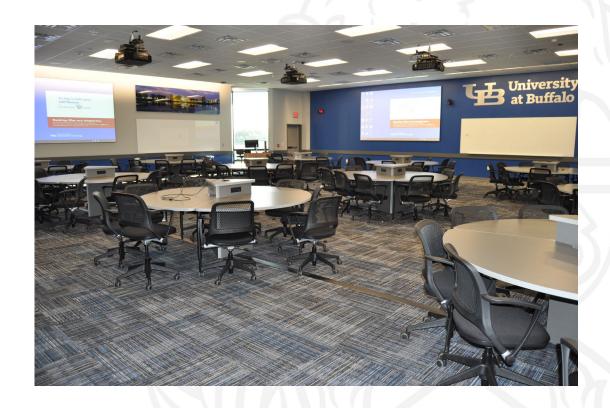
- Technology services & apps for teaching:
 - Web camera/computer loans through Libraries
 - UB Learns (learning management system)
 - Zoom (meetings and office hours)
 - Microsoft Teams (chat, conferencing space)
 - Panopto (record or live stream lectures)
 - OneDrive and UBbox (document sharing and collaboration)
 - Duo two-step verification (protect accounts)
 - NYSERNet 100GB connection for research

More at buffalo.edu/ubit/faculty



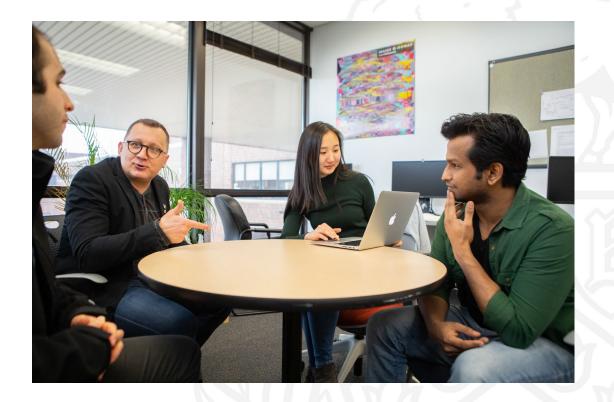
Teaching technology at UB

- Technology in UB classrooms:
 - Unified podiums with single screen controls
 - Record and livestream lectures with Panopto
 - Host virtual guests with Zoom
 - Present wirelessly from your laptop or phone
 - Learn more: buffalo.edu/ubit/classroom
 - Check UBIT News for updatesemailed monthly during Fall/Spring or buffalo.edu/ubit/news



UBIT: your partners in information security

- Universities commonly target of cyber fraud
- We're dedicated to your safety—but we need your help:
 - Use a strong, unique passphrase
 - Beware common scams:
 - Phishing (report to abuse@buffalo.edu)
 - Gift card requests, impersonation scams and fake employment offers
 - Don't approve unknown Duo login requests
 - ...and change your passphrase!
 - Review security recommendations and security policies on UBIT website
 - Need help with grant and contract compliance? Email sec-office@buffalo.edu
 - Contact your departmental IT staff for assistance with devices and security



Learn more: buffalo.edu/ubit/safe

Getting help

- In classrooms: call 716-645-3542, press 2:
 - Get help fast in your classroom
 - Schedule a demo in your classroom
- Online: Visit buffalo.edu/ubit/help
- Look up your departmental IT staff: also buffalo.edu/ubit/help
- Center for Computational Research (CCR): <u>buffalo.edu/ccr.html</u>

Teaching technology at UB



Questions? Don't hesitate to contact me directly

J. Brice Bible, Vice President and Chief Information Officer

cio@buffalo.edu