

NEW FACULTY ORIENTATION – INTRODUCTION TO UB INFORMATION TECHNOLOGY

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IT support: Central and Academic Unit IT working together

Central IT (UBIT) handles technology services:

- Central Help Desk, Classroom support, email, Wi-Fi and wired networks, HUB, software downloads, UBbox, OneDrive, MS365, etc.

Academic departmental support:

- UB-owned device set-up + maintenance
- Access to departmental resources and software
- May use local Help Desk to report problems



Teaching technology at UB

- Technology services & apps for teaching:
 - Web camera/computer loans through Libraries
 - UB Learns (learning management system)
 - Zoom (meetings and office hours)
 - Microsoft Teams (chat, conferencing space)
 - Panopto (record or live stream lectures)
 - OneDrive and UBbox (document sharing and collaboration)
 - Duo two-step verification (protect accounts)
 - NYSERNet 100GB connection for research

More at buffalo.edu/ubit/faculty



Teaching technology at UB

- Technology in UB classrooms:
 - Unified podiums with single screen controls
 - Record and livestream lectures with Panopto
 - Host virtual guests with Zoom
 - Present wirelessly from your laptop or phone
 - Learn more:
buffalo.edu/ubit/classroom
- Check UBIT News for updates-
emailed monthly during
Fall/Spring or buffalo.edu/ubit/news



UBIT: your partners in information security

- Universities commonly target of cyber fraud
- We're dedicated to your safety—but we need your help:
 - Use a strong, unique passphrase
 - Beware common scams:
 - Phishing (report to abuse@buffalo.edu)
 - Gift card requests, impersonation scams and fake employment offers
 - Don't approve unknown Duo login requests
 - ...and change your passphrase!
 - Review security recommendations and security policies on UBIT website
 - Need help with grant and contract compliance? Email sec-office@buffalo.edu
 - Contact your departmental IT staff for assistance with devices and security
- Learn more: buffalo.edu/ubit/safe



- **Getting help**
 - **In classrooms:** call 716-645-3542, press 2:
 - Get help fast in your classroom
 - Schedule a demo in your classroom
 - **Online:** Visit buffalo.edu/ubit/help
 - Look up your **departmental IT staff:** also buffalo.edu/ubit/help
 - Center for Computational Research (CCR): buffalo.edu/ccr.html

Teaching technology at UB



Questions? Don't hesitate to contact me directly

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